



QUALITY POLICY STATEMENT

Centigrade Mechanical Contracting Pty Ltd recognises the value of customer satisfaction in a competitive market and the major contribution to this satisfaction is made by the supply of products and services to an assured level of Quality.

To achieve this objective, the management of Centigrade Mechanical Contracting Pty Ltd has committed itself to a quality Assurance system based on the requirement of International Standard ISO9001:2008.

The Quality and reliability of our product and services are the responsibility of all employees. Therefore we have developed procedures covering all aspects of areas affecting quality, to be adhered to at all times. Provision will be made for any Quality problems arising to be resolved succinctly and steps be taken in a manner to prevent recurrence.

The procedures used are to be kept continually under review and techniques improved whenever and wherever necessary. A philosophy adopted of continuous improvement by Centigrade Mechanical Contracting Pty Ltd will ensure the quality system will be continuously evolving.

The attainment of these Quality goals requires strong and responsive management and a united commitment and teamwork from all staff. The outcome will be a respected reputation for the Quality of our products and services, and a rewarding place to work.

Education and training to understand company policy is achieved throughout induction and the continuous evolution.

Chris Smith
Managing Director
June 2016