



QUALITY ASSURANCE POLICY STATEMENT

Centigrade and its subsidiaries believe Quality Assurance is essential for the success and growth of our business. We are committed to conducting all business activities in a responsible manner, appropriate to the nature and scale of the activities being managed. This is to assure quality of the products / services in compliance with regulatory requirements in the locations where we operate.

We believe that Quality processes provide clients value-for-money. For this reason, we aim to consistently meet and / exceed client expectations and contractual requirements providing long-term benefits to clients.

PRINCIPLES

To meet our commitment, we will ensure:

1. Visible leadership and exemplary behaviours internally and externally to demonstrate compliance with this policy.
2. The importance of quality assurance obligations is communicated to employees by means of formal and informal training and feedback.
3. Compliance with ISO 9001 Quality Management system by participating in internal and third party auditing of Centigrade Quality processes.
4. Continual improvement of Quality processes by setting quality performance objectives and targets, which are communicated and regularly reviewed.
5. We incorporate and promote a right first time approach for all processes within Centigrade and its subsidiaries.
6. Suppliers and subcontractors are appointed to projects who actively commit to and support Centigrade's Quality Assurance processes.

APPLICATION

The application of this policy is the responsibility of all Centigrade employees, subcontractors, joint venturers and suppliers engaged in activities under Centigrade operational control. Centigrade managers are also responsible for promoting the policy in non-operated joint-ventures.

Chris Smith

Managing Director January 2020

This Policy will be reviewed regularly and updated as required.